nasma

Visionary Solutions

Software & Manage Services Profile

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Nasma Telecommunications LLC

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Establishing a strong foundation of trust is key

with our Employees, Partners and most importantly our Customers.

ABOUT US

Nasma is a technology based IT and Communications Solutions Provider and Systems Integrator. Nasma is principally involved in providing integrated IT and communication solutions to various industries including Energy, Oil and Gas, Utilities, Telecommunications, Government, Banking and Finance, Industrial and Health Care. Nasma offers its clients a comprehensive range of advanced technology IT and communication solutions to suit various application and requirements involving the fallowing:

- Telecommunication Backbone Systems and Infrastructure.
- Networking Infrastructure & Security, Video, Voice, Data and Specialized Systems. Data Centre, Site and Power.
- Servers, Storage, Converged/ Dynamic/Virtualized Infrastructure.
- Audio Visual Solution and Collaborative Working Environ ment (CWE).
- Safety & Security Solutions.
- Software Applications.

In addition, Nasma, with its partners, have systems and products that can provide solutions and services in Process Control and Management for Oil & Gas and Energy markets. Nasma holds a team of highly skilled and motivated people with a broad range of experiences, focused on providing cost effective, innovative and reliable solutions engineered and supported locally. Nasma is committed to its customers and intends to be the leading solution provider and systems integrator providing advanced and cost effective solutions, engineered andsupported locally.

MISSION

To be the leading provider and high-integrity partner for IT and communications solutions engineered and supported locally enabling to achieve organisations vision and goals.

VISION

To be the leading solution provider and systems integration and go beyond by delivering the highest value to our customers, employees, suppliers, and shareholders, providing innovative, advanced and appropriate solutions, enabling organisations to deliver their business goals and building long-term relationships based on mutual trust and respect.

CORE VALUES

Teamwork We work as one team in a collaborative environment. We know that everything accomplished relies on the skills, integrity, commitment and dedication of our employees.

Effective People

Right people doing the right job. We offer challenging, fair, and rewarding employment for our employees and set high expectations for performance. We seek to create an enviroment where people become dynamic, creative and can make a difference allowing them to realise their full potential.

Honesty & Sincerity

We do what we say we will do. Everything we do reflects a commitment to the highest standards of personal and corporate ethics.

Rewarding Relationships

We believe in developing & adopting long term partnerships; focusing on creating values and trust by understanding the fact that relationship building is a process not an event.

Accountability

Taking ownership and responsibility. We understand your requirement and deliver high quality service by leveraging the resources and know-how of our business.

MISSION VISION

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Software & Manage Services

With Nasma Software & Managed Services you can be sure that implementation, configuration and upgrading of our solutions are aligned with your business needs and our best practices. Our knowledge, planning, and proven methods help you achieve the highest levels of protection and keep costs down. Our IT consultants make sure your our solution meets your expectations and your desired level of IT Infrastructure. Nasma delivers the MiddleEast's leading professional services solutions, enabling predictive service execution, and facilities help differentiate products and services, lower operating costs, and maximize profitability.

Network Assessment

Our network assessment service has a significant impact on end-user satisfaction as it helps customers to identify the solutions that can improve service levels as well as enabling new application services and lower your IT costs. Our engineer monitors the network over a number of days using a proven framework driven by tested tools and templates to identify any changes required to make in order to deliver a comprehensive audit that is adapted to the realities of your IT environment.

Business Process Management and Analysis

In Nasma, business processes is being studied, identified, changed, and monitored using business process management to ensure they run smoothly and can be improved over time. This makes the workflow more effective, more efficient and more capable of adapting to an ever-changing environment. We ensure continuous evaluation of the processes and taking actions whenever needed to improve the total flow of processes. This all leads to a continuous cycle of evaluating and improving the organization by providing adequate Business solutions.

SOLUTIONS & SERVICES

Managed Services

Managed Services are the practice of outsourcing day-to-day management responsibilities and functions as a strategic method for improving operations and cutting expenses. Nasma brings tried and tested operational methods of managed services such as end user support services, application support and maintenance, data center operations, telecommunications support and maintenance, network and security operations centers. Nasma provides experience rich methods and abilities for optimizing various internal operation processes, determining appropriate KPIs and measuring the success of these operations. Nasma also continues to support customer operations with provisioning professionals to augment and assist customers in their daily work. Nasma ensures that our professionals are vetted through a rigorous screening process.

Software

Nasma specializes in providing high technology, end to end software solutions to serve business and customer requirements. The solution can be off-shelf form leading market vendors or custom developed for specialized applications. Nasma is Oracle gold partner and a certified reseller and in close partnership with many vendors such as Adobe, VMware, Microsoft & CommValut.

We offer different types of business solutions such as: Oracle, Microsoft, custom built and ready business solutions. Some of the applications include:

- Oracle solutions such as: Business Solutions, Industry Solutions. Technology solutions,
- Cloud Solutions.
- Microsoft Solutions such as: Cloud Solutions, Business Analytic, Customer Relationship Management, Small Business Solutions.
- Building Management Solution.
- Enterprise resource planning (ERP) Solution.
- System and Network Management Solution.
- Human Resource Management Solution.

Consultancy

Nasma has a team of senior technology consultants that can provide consultancy services and detailed designs in the areas of IT, networking, systems telecom, physical security, audio visual systems, data center solutions professional services and software. Not all technologies are worth a try for all customers. However, Nasma can help determine the right technology fit given customer environments and operational needs. With the various solutions available in the market today, we provide customers with required guidance on the adoption of these technologies especially the latest developments and can foresee the operational needs of them. Nasma provides various consultancy services both technically and commercially for the development of business case and functional requirements. These services includes technology evaluations, cost estimates, scope of work, technical specifications, testing and commissioning plans, site acceptance plan and service level agreements.

Nasma provides Business Continuity and Disaster Recovery Consultation. This is refers to a firm's ability to recover from a disaster and/or unexpected event and to swiftly resume or continue operations. We help organizations prepare an end-to-end plan that meets international and local government specifications. We can initially develop the system concept design in a vendor independent manner to allow for the most advanced and cost effective solutions. Further consultancy is provided develop the detailed Front End Engineering Design (FEED) documentation to facilitate the tendering process. In addition, Nasma provide services to conduct the tendering process or support the client form vendors/bidders pre-qualification and invitation phase through issuing the tender and requesting for submitting bids up to bids evaluation and contract award. Whether it's a large, complex project or a small upgrade, Nasma delivers a multi-disciplinary approach across different market.

Maintenance

Data Centre Maintenance technology is critical to overall organization. Not only it houses critical network systems which are vital to the daily operations of modern organizations, it is also one of biggest investments for the organization. To maintain your data center servers and storage devices, Nasma offers different levels of maintenance and support that best align to the customer business needs. You can count on Nasma team with extensive data center maintenance experience supporting different kind of equipment such as IBM, Dell, Oracle, and Hitachi.

Network Maintenance

Proper Network maintenance is both preventive and corrective. When technical failures occur, the consequences are typically not only expensive, but have enormous time delays in operation productivity for the business. Network maintenance provided by Nasma streamlines your systems and speed up your business performance. The service provided has the appropriate resources, knowledge and capabilities to improve the overall output and reduce the operational spend. Customers not only benefit from having dependable and reliable network maintenance, often their future success depends on it.
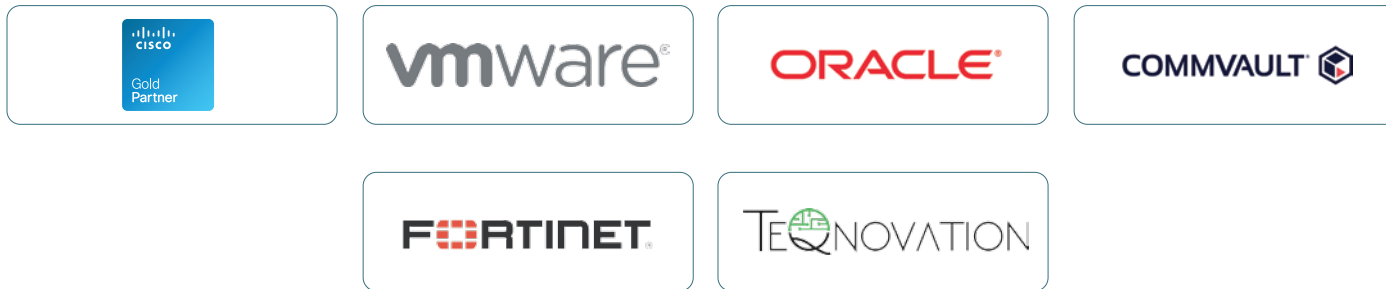
Annual Maintenance Contract (AMC)

We Provide Annual Maintenance Contract (AMC) service to customers to help keep their products in proper working condition. AMC signed between the company and the customer to allow regular checkups and routine work to keep the performance and quality of the products in good condition.

Outsourcing

Nasma's technical professional responsibility is to recommend solutions that meet business requirements in a manner that looks forward to stated business goals. We provide the help and techniques for all your technical requirements, whether it is an initial consultation followed by design and full scale systems implementation, or just a simple discussion. Nasma's senior engineers and technical consultants are available to answer all of your questions and provide you with answers and solutions.

Nasma as a specialist in IT industry are providing manpower outsourcing consultancy services on a regular basis to number of clients in Governmental and Public Sector to deliver and manage network-based services, applications, and equipment for different enterprises and organizations. Our employees are guided by a well-defined work approach and adhere to ethical business-practices, work to deliver results of desired quality and ensure customer satisfaction. We have the capability to provide the necessary manpower, according to your specifications. Outsourcing project managers is part of Nasma service to assist and provide clients with the expertise and knowledge that may not always be available in-house.
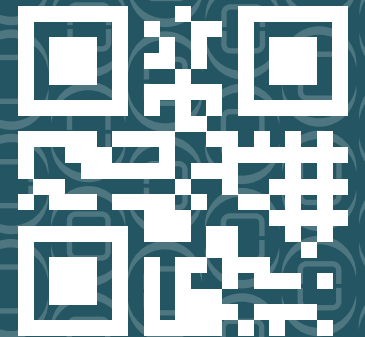
BUSINESS PARTNERS

PROJECT REFERENCES

CLIENT	BRIEF DESCRIPTION	CURRENT STATUS
Petroleum Development Oman	Oracle Database Consolidation	Work-in-progress
Ooredoo	Nasma supports Ooredoo to achieve their B2B market leadership by timely service delivery and technical management for customers. Nasma provides professional services which shall perform the In-Scope activities included in following main functions:	Completed - 2016
Petroleum Development Oman	Design and construction supervisory services for IT Data Centre for OGDR.	Completed - 2015
Petroleum Development Oman	To deliver physical security and communicatio Design and architecture of PDO's entire routing network . This involves all of the nine regional areas and all of the PDO stations.n to the control building of the project	Completed - 2015
Oman Arab Bank	Consultancy and implementation supervisory service for Tier-III Data Centre for Oman Arab Bank	Completed - 2013
Petroleum Development Oman	Execute a service for conducting a comprehensive study of Company network and applications to analyze the performance and identify root causes of the slow performance.	Completed - 2013
Mazoon Electricity	Telecommunications consultancy to design an enterprise grade infra-structure for appli cations including adoption of Smart Grid technologies	Completed - 2013

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